

## **REPORT POTHOLE ON JBER**

Alaska is the land of extremes; these drastic changes can lead to the notorious "pothole". Potholes are the byproduct of moisture infiltrating and possibly freezing in pavement cracks and sub base. Roads and parking lots around base are most susceptible to these conditions in spring and fall because of freeze thaw cycles and the tendency for excessive precipitation. The 773 CES main concern is providing safe access to the base populace while transiting around the installation.

For base housing repairs, please contact the Aurora Housing help line at, 753-1051 or 753-1091.

All JBER pothole requests except privatized housing will be tracked by 773 CES personnel and will be re-routed to the appropriate section for timely repairs. Follow the steps listed below for both JBER-Elmendorf and JBER-Richardson roads and parking lot repairs.

Assistance is available in just two easy steps:

### **Step 1:**

Take note of where the pothole is located to include the street name and cross street or building numbers for parking lots.

### **Step 2:**

Email the 773rd Civil Engineer Squadron Snow Barn at

[773CES.CEOH.PotHoleRepair@us.af.mil](mailto:773CES.CEOH.PotHoleRepair@us.af.mil) or call 552-2994 or 552-2995.

Weather and mission permitting, the potholes are repaired within 24 hours of the phone call. Emailing the Snow Barn is preferred as this provides a better way of tracking requested repairs. Please include your name and contact information so crews can contact you for further information about location and/or the severity of the road condition.