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A black and white photograph of a woman in military uniform, wearing glasses and smiling. She is the central focus of the upper half of the slide.

# Providers' Training: Case Scenarios

OPR: AF/A1Z

A black and white photograph of a woman in military uniform, wearing a camouflage uniform. She is forming a heart shape with her hands. The uniform has a name tag that says "BUILDING" and a pilot's wings on the chest.

# Contents

SCENARIO	Slide #
Case Scenario 1 – Miss Jordan Lorenzo	4
Case Scenario 2 – SSgt Sheppard	5
Role Play – Ms. Ramon	7
Case Scenario 3 – SrA Smith	9
Case Scenario 4 – Mrs. Cano	10



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# Case Scenarios 1-2

# Case Scenario 1

## Miss Jordan Lorenzo

**Affiliation:** Active Duty Dependent

**Presenting Need:** Sexual Assault

**Person Approached:** Squadron Commander

**Background:** While her father is on temporary duty (TDY) for training, his middle-school aged special needs daughter, Jordan, is sexually assaulted by a group of teenagers on-base. Her mother learns of the assault later that afternoon when Jordan breaks down in tears.

**Connect to Care Preference:** In-Person connection

# Case Scenario 2

## SSgt Sheppard

**Affiliation:** Active Duty Military

**Presenting Need:** Sexual Harassment in the Workplace

**Person Approached:** First Sergeant

**Background:** During a recent TDY mission, SSgt Sheppard was sexually harassed by a Senior Master Sergeant. Since returning, SSgt Sheppard is experiencing anxiety and sleeplessness, and has panic attacks before walking into work.

**Connect to Care Preference:** Virtual, face-to-face connection



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# Role Play

# Role Play Scenario

## Ms. Ramon

**Affiliation:** DAF Civilian Employee

**Presenting Need:** Power of Attorney

**Person Approached:** GS-14 (Mr. Dixon)

**Background:** Ms. Ramon needs power of attorney to make legal and medical decisions for her elderly mother. She wants to know if there is someone she can contact while on base as her evenings are busy caring for her kids and her mother.

**Connect to Care Preference:** Does not want a connection to care; email contact information



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# Case Scenarios 3-4

# Case Scenario 3

## SrA Smith

**Affiliation:** Active Duty Military

**Presenting Need:** Financial difficulties, marriage issues and concerns, and is experiencing feelings of sadness

**Person Approached:** First Sergeant

**Background:** SrA Smith went to her First Sergeant because she wasn't sure where else to go. SrA Smith describes to her First Sergeant that she is experiencing financial difficulties. As a result, there are issues within her marriage, and she has been feeling down – staying in bed and crying more often.

**Connect to Care Preference:** No connection to care requested; Follow-up consented

# Case Scenario 4

## Mrs. Cano

**Affiliation:** Active Duty Dependent

**Presenting Need:** New Parent Assistance

**Person Approached:** First Sergeant

**Background:** During SSgt Cano's deployment, his First Sergeant periodically checks in on his family; his wife just delivered their first child. During a check-in with the First Sergeant, Mrs. Cano confides she is concerned for her emotional health. She wonders if she is experiencing post-partum depression.

**Connect to Care Preference:** Telephonic, but not able to get FAP on the phone. Mrs. Cano requests contact information to engage FAP on her own.