



**DEPARTMENT OF THE AIR FORCE
HEADQUARTERS, JOINT BASE ELMENDORF-RICHARDSON
JOINT BASE ELMENDORF-RICHARDSON, ALASKA**

1 November 2022

MEMORANDUM FOR ALL INBOUND JBER PERSONNEL

FROM: JBER Installation Commander

SUBJECT: JBER Welcome Letter

Congratulations on your assignment to Joint Base Elmendorf-Richardson (JBER)! We are incredibly excited you are here and honored to have you and your family as a part of our community. JBER is located in Southcentral Alaska, amid picturesque, majestic, snow-capped mountains, lakes, rivers, and glaciers; the area abounds with wildlife. The Anchorage community has a military presence of over 42,000 people which accounts for more than 10 percent of the population and is very military friendly. There's nowhere else like Alaska.

The 673 ABW is comprised of over 5,000 joint military and civilian personnel, supporting America's Arctic Warriors and their families. The wing supports and enables three Air Force total-force wings - 673 Air Base Wing, 3 Wing, and Alaska Air National Guard's 176 Wing - as well as one Army brigade and 55 other mission partners. These partners include the United States Alaskan Command, Eleventh Air Force, and the Alaskan North American Aerospace Defense Command Region, as well as U.S. Army Alaska; the 2nd Brigade, 11th Airborne Division, and all of their subordinate units. Other tenant units include the U.S. Air Force Reserve's 477th Fighter Group, the Pacific Air Forces Regional Support Center, and the 373d Intelligence, Surveillance, and Reconnaissance Group, among many others. In addition, the wing provides medical care to over 35,000 joint service members, dependents, Veterans Administration patients, and retirees throughout Alaska. From JBER we Protect the Homeland, Project Joint Forces, and Power the Joint Base!

I hope this assignment will be full of rewarding experiences for you and your family. Our people make this organization special, and we are proud to have you on our team.

A handwritten signature in black ink, appearing to read "David J. Wilson", is positioned above the printed name.

DAVID J. WILSON, Colonel, USAF
Commander

Lodging

Lodging is conveniently located on JBER. Make reservations as soon as you receive notification of PCS by calling (907) 552-2454 or visiting www.jberlife.com/lodging.

JBER Housing Office Programs:

- Temporary Lodging Allowance (TLA)
 - TLA is a financial allowance that is intended to partially pay members for the more than normal living expenses incurred while in temporary living facilities OCONUS due to a PCS
 - TLA stops the day before the member occupies housing (JBER privatized or private sector)
 - The date of occupancy is defined as the date the member takes possession of the property and has access to their home for the purpose of taking up residence.
 - TLA entitlement – may not exceed 30 nights (JBERI 32-6000)
- Rental Partnership Program (RPP) supports service members in obtaining adequate housing in the community. Service members looking to participate in this program will be required to set up an allotment and sign a Certificate of Understanding (CoU).
- Advertises rental properties that are available and ready for occupancy on HOMES.MIL
- Coordinates with local landlords/agents who have entered into an agreement to offer service members rental properties with additional amenities that can include:
 - Reduced rent
 - Utilities Allowance (tenant pays over allowance)
 - Basic cable packages
 - No background check fees
 - No security deposits (except for pets as required)
- Referral Team
 - Helps with Landlord/tenant disputes; provide information on local standards of conduct, availability of housing and investigate/mediate complaints
 - Email: 673CES.CEH@US.AF.MIL
 - POC: (907) 551-4439
- Furnishings Management: Temporary furnishings are available for personnel in a housing unit and waiting for HHGs to arrive. Members must contact Government Housing at (907) 551-4439 prior to get approved for loaner furniture. Contact (907)552-2740 or (907)384-7887 to arrange temporary furnishings.
- Volunteer Realtor Program supports the housing needs of the community by providing education and consultation service with regard to the opportunities and benefits for real estate ownership and lending resources

Hours of operation

Mon – Fri / 1100-1400

Weekly Home Buying/Selling Seminars

Every Wednesday @ 1300

Email 673CES.CEH@US.AF.MIL or call 551-4439 to schedule a reservation



Agile Arctic Combat Support



Aurora Military Housing

Aurora Military Housing (AMH) owns the family housing and is responsible for maintaining, repairing, constructing, and managing the community. Aurora Housing has 19 distinctive neighborhoods throughout JBER

- Unaccompanied Availability
 - On-base family housing offered to unaccompanied military based on occupancy rates
 - Rent rates determined by AMH/BAH
 - Roommate Program

- Aurora Office Hours
 - Elmendorf (Main) - Bldg. 6350 Arctic Warrior Dr.,
 - Monday through Friday: 0900 – 1700
 - Richardson - Bldg. 338 Hoonah Ave.,
 - Monday through Friday: 1000 – 1400

- Contact
 - 907-753-1023
 - AMHManagementTeam@JLProperties.com
 - www.AuroraMilitaryHousing.com

- Pets on Post: Some breeds are not allowed on the installation. Visit <https://www.auroramilitaryhousing.com/residents/pets/>.

Traffic Management

- Household Goods Delivery Information
 - Contact your Transportation Service Provider (TSP) directly to provide updated contact and delivery information
 - Contact Quality Assurance if you have problems or need assistance during your delivery

- Email: QA.JPPSO@us.af.mil
Phone: 907-552-4002
907-229-7022/907-229-4482

- *Claims*
 - The Notice of Loss and Damage Form must be filed in DPS through www.move.mil or with your TSP NLT 75 days after the date your household goods are delivered.
 - Your Actual Claim must be filed in DPS within 9 months after delivery to receive Full- Replacement-Value (FRV)

- Personally Procured Move (PPMs) a.k.a DITY move required documents to be emailed to edftravel@us.af.mil.
 - Orders
 - Weight Tickets
 - DD 2278 Application For Do It Yourself Move and Counseling Checklist



- POVs are picked up directly at the Anchorage VPC, (907) 277-1020, located at 300 LaTouche St, Anchorage, 0800 – 1600 hrs Monday – Friday.
 - Estimated shipping time is 90 OCONUS and 30 days CONUS.
 - Inspection form required for pick up.
 - For more info: www.PCSmyPOV.com

Travel Center, Bldg 8517 Rm 247 (JBER-Elmendorf) Hours – 0900-1500 Mon-Fri Phone – 907-552-1793/1797/1798/5242	Travel Center, Bldg 600 Rm 145B (JBER-Richardson) Hours – 0900-1500 Mon-Fri Phone – 907-384-1813/1814/1831/1763
Email: edftravel@us.af.mil	